

Role Play Activities – Spoken English Class

■ **Purpose:**

- • **Build confidence**
- • **Improve fluency**
- • **Practice real-life conversations**

■ **Instructions:**

- • **Work in pairs**
- • **Speak naturally**
- • **Ask follow-up questions**
- • **Focus on clarity and politeness**

Role Play 1: Parent–Teacher Discussion

- **Situation:**
- **A parent meets a teacher to discuss a child's progress.**
- **Role-play Task:**
 - • **Discuss strengths**
 - • **Talk about weak areas**
 - • **Discuss homework habits**
 - • **Explain how parents can support learning at home**

Role Play 2: First Day at a New Workplace

- **Situation:**
- **You are a new employee meeting your manager and colleagues.**
- **Role-play Task:**
 - • **Introduce yourself**
 - • **Ask about work timings**
 - • **Discuss responsibilities**
 - • **Learn office rules**
 - • **Understand team expectations**

Role Play 3: Booking a Service Appointment

- **Situation:**
 - **You want to book a service appointment for your phone or vehicle.**
- **Role-play Task:**
 - • **Ask about availability**
 - • **Discuss service cost**
 - • **Ask time required**
 - • **Check warranty**
 - • **Confirm the booking politely**

Role Play 4: Apartment Society Meeting

- **Situation:**
- **Residents are discussing common problems in the apartment.**
- **Role-play Task:**
 - • **Talk about water issues**
 - • **Discuss cleanliness**
 - • **Raise parking concerns**
 - • **Talk about security**
 - • **Suggest solutions diplomatically**

Role Play 5: Convincing a Family Member

- **Situation:**
- **You want to attend a course or trip, but your family is unsure.**
- **Role-play Task:**
 - • **Explain benefits**
 - • **Address concerns**
 - • **Discuss safety**
 - • **Talk about cost**
 - • **Convince them respectfully**

Role Play 6: At a Travel Agency

- **Situation:**
 - **You are planning a family vacation.**
- **Role-play Task:**
 - • **Ask about destinations**
 - • **Discuss budget packages**
 - • **Ask about hotel facilities**
 - • **Check food options**
 - • **Finalize travel dates**

Role Play 7: Workplace Misunderstanding

- **Situation:**
- **There is a misunderstanding between two colleagues.**
- **Role-play Task:**
 - • **Explain the issue**
 - • **Express feelings calmly**
 - • **Listen to the other person**
 - • **Resolve the misunderstanding**

Role Play 8: Customer Follow-up Call

- **Situation:**
- **You are following up on a delayed service or order.**
- **Role-play Task:**
 - • **Ask for an update**
 - • **Express inconvenience politely**
 - • **Ask for a solution**
 - • **Confirm the new timeline**

Role Play 9: Seminar or Workshop

- **Situation:**
 - **You attend a professional seminar or workshop.**
- **Role-play Task:**
 - • **Introduce yourself**
 - • **Ask questions about the topic**
 - • **Interact with participants**
 - • **Exchange contact details**

Role Play 10: Business Improvement Suggestions

- **Situation:**
- **You are a regular customer giving feedback to a business owner.**
- **Role-play Task:**
 - • **Appreciate the service**
 - • **Suggest improvements**
 - • **Discuss customer needs**
 - • **End the conversation positively**

Practice Guidelines

- • **Speak for at least 2–3 minutes**
- • **Use polite and clear language**
- • **Maintain eye contact**
- • **Avoid memorized lines**
- • **Focus on confidence**

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